

BPL service and amateur radio operators will be located throughout the nation. Any interference to BPL by proper amateur radio operation will require special attention to mitigating interference problems. It must be available at all hours and conveyed to the general public in simple terms so they understand who is responsible for rectifying the interference problem. It will also be necessary that special oversight of the problem solution process be conducted. For example when the BPL service provider is at fault in an interference situation, the subscriber must be informed that the service provider not the amateur radio operator has the responsibility to correct the problem.

When the Amateur radio operator has an interference problem created by BPL signals, the amateur radio operator needs fast access to knowledgeable and experienced technical people at the BPL provider. Access to these resources must be easy to obtain and the representatives from the provider need proper equipment and training to resolve the situation.